

Training Guide for New WIC Participant Video

Please follow these training steps and reduce your actual appointment time by 30 minutes or more.

WIC staff will be notified when you have completed the training.

Getting Started

1. Download FREE app on Smartphone or go to www.WICSmart.com on a laptop or desktop

Click: Participant Login

2. Select 'Montana WIC' button

3. Enter Account Number (8 digit household ID #)

Login

4. Select 'Welcome to WIC'

Wait for screen to load, click 'begin' and video will appear

You Will Learn In The Video

- ◆ The purpose of WIC
- ◆ Benefits of WIC
- ◆ Healthy Foods Offered
- ◆ How to Use Your EBT Card

Please Make Sure The Sound On Your Device Is Turned On/Up

After the Video

The next 6 slides you will learn the following:

- Important Education Topics
- Rights and Responsibilities as a WIC participant (3 slides)
- How to use the free WIC Shopper app
- More about the free WICSmart app/website, an online education option

The 'back', 'save', 'next' buttons will not show until the slide is done talking.

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Account Number/Household ID

00

WIC Appointment

Date:

Time:

Be Prepared

Please Bring With You 1 Proof of Each:

- **ID per person** (drivers license, state ID, social security card, birth certificate)
- **Physical Address** (drivers license, state ID, utility bill, mail, 3rd party letter)
- **Income** (Food Stamps/TANF/Medicaid, Healthy MT Kids Plus card or award letter, paystubs from each working person)

There are more documents that are acceptable, please call if you have questions.

Location & Contact Information

Flathead City-County Health Department—First Floor

1035 1st Avenue West Kalispell, MT 59901

Call 406-751-8170 / Fax 406-751-8171

Email wicappt@flathead.mt.gov

Hours: Monday—Friday 8am—5pm, Wednesday 8am—6pm

For More Information:

MT State WIC Website: <https://dphhs.mt.gov/publichealth/wic>

Local MT WIC Website: <http://flatheadhealth.org/wic/>

If you have any questions or issues, please contact us.

We look forward to your visiting with you!



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